

5-Year Edge-Chip Warranty

What is Covered: All round products (plates, platters, bowls, cups, saucers, ramekins) are warranted against edge chipping. Americana collection is covered by a 3-year edge-chip warranty.

What is Not Covered: This warranty does not cover any damage or defects caused by misuse, abuse, or failure to use proper care in accordance with the care and maintenance instructions provided. Americana collection is excluded from the warranty.

How Long Does The Coverage Last: This warranty provides a five-year period of coverage from date of the original purchase.

What Corona/G.E.T. Will Do: Our companies will, at their discretion, replace the affected piece only (not the complete set) in the same style or a similar style if the original style is not available, at no charge. G.E.T. will arrange for samples and return shipment.

How to Claim Your Warranty: Notify us by sending an email to corona@get-melamine.com with a photo of the affected piece(s) and proof of purchase (invoice or purchase order). G.E.T. team will assign a claim number. You will need to ship chipped products by mail for evaluation to the address below:

G.E.T. Enterprises/ Customer Service
Corona Warranty Claims/ Claim # _____
7401 Security Way, Suite 200
Jersey Village, TX 77040, USA

Questions: If you have questions about this warranty, call us at (888)-298-4249 or email at corona@get-melamine.com. Our office hours are Monday - Friday: 8:30 am - 5:30 pm CST.