



Ice and water dispensers

## 2 | The essential amenity

### Improve hydration

Follett ice and water dispensers allow you to provide fresh, filtered water with the added benefit of Chewblet® ice.

- Studies have shown that Follett Chewblet ice is the hands-down favorite ice type\*
- Chewblet ice provides a low cost amenity to support employee hydration and workplace satisfaction to reduce fatigue, increase mental acuity and enhance overall well-being
- Ice makes everything taste better – water, tea, coffee, soda and flavor packets
- Water delivered by a Follett ice and water dispenser has a clean taste when it's filtered to eliminate chlorine, off-tastes and odors



### Sanitary dispensing

#### Reduce cross-contamination

Help prevent the spread of germs and bacteria by eliminating ice machines that require scooping by hand. Follett's capacitive touch, lever and SensorSAFE™ dispensing options ensure that ice goes directly into the cup, untouched until it is consumed. All Follett dispensers are certified by NSF International, the public health and safety organization.

#### Agion® antimicrobial product protection

All dispensers have Agion antimicrobial product protection<sup>1</sup> in the critical ice and water contact components to inhibit the growth of bacteria, mold and fungi on treated surfaces.



\*Based on customer intercept studies conducted across the United States. Contact Follett for details.  
<sup>1</sup> Disclaimer: Antimicrobial protection is limited to the treated components and does not treat water or ice.

### 7 and 15 Series ice and water dispensers

Sleek, compact Follett ice and water dispensers help renew office aesthetics. They perfectly complement your environment to meet the ice and water needs of your facility.

- 7 and 15 Series are available in countertop and freestanding models
- 7 Series is also available in an undercounter model that can easily replace other undercounter ice machines that require using a scoop
- 7 Series countertop model can be placed on a counter underneath standard wall mounted cabinets with 18.00" (45.72 cm) clearance
- All 7 and 15 Series models feature a drainless design that makes installation and maintenance easy



## Symphony Plus™ ice and water dispensers

The attractive new styling and increased ice production capability of the Symphony Plus is a perfect fit for higher use areas. Countertop, wall hung and freestanding models are available.



## Vision™ ice and water dispenser with undercounter ice storage

Minimize the amount of visible equipment to make a stunning impact. Up to 150 lb (68.1 kg) of ice storage can be hidden below the counter. A Satellite-fill™ / RIDE® ice machine can be added to automatically fill the dispenser.



### Flexible – Satellite-fill / RIDE

Follett dispensers have various ice machine options that include integral, removable, and RIDE technology. Our patented RIDE remote ice delivery equipment allows you to locate the ice machine up to 75' (22.9 m) away from the dispenser. The ice machine can even be mounted under a counter.

## Energy efficiency

### Sustainability

Reduce your carbon footprint – The ice machine in a Follett dispenser uses up to 50% less electricity and up to 70% less water to produce ice than similar sized cube-type ice machines typically found in employee refreshment areas.

Follett air-cooled ice and water dispensers meet the Consortium for Energy Efficiency (CEE) Tier 2 specifications for highly efficient ice machines. And all 7 and 15 Series as well as select Symphony Plus ice-only dispensers are ENERGY STAR® certified.

Symphony Plus also introduces Quiet Night™ sleep mode, setting a new standard for "quiet" operation and reducing energy use by limiting ice machine cycling, especially overnight and on weekends.

ENERGY STAR and the ENERGY STAR mark are registered US marks.

### Outstanding service and support

Industry professionals often specify Follett ice and water dispensers because of our exceptional service and support program.

- 7 and 15 Series – two-year full parts and labor warranty and a five-year warranty on compressor parts
- Symphony Plus (12, 25, 50 and 110) – three-year full parts and labor warranty and a five-year warranty on compressor parts
- Toll free, factory direct technical support
- Free technical service seminars
- Comprehensive manuals and free videos

### Installation

Follett ice and water dispensers are dependable, easy to install, and easy to maintain. Most models are self-contained, single units with no assembly required; just provide a water line, a drain and electric. And the 7 and new 15 Series dispensers do not even require a drain!

### Cleaning

Keeping your Follett ice and water dispenser in top working order has never been easier. Each dispenser has been designed with a cleaning system to minimize the necessary steps required to thoroughly clean and sanitize the ice machine and dispensing components.



### Our commitment to quality

#### Built to last

Our commitment to quality performance is carefully managed in every aspect of our product including design, sourcing, manufacturing, testing, shipping; and customer service and support.

Follett ice and water dispensers are known for quality construction, durability and longevity.

**The industry’s largest selection that combines stylish design with durability**

Follett offers the industry’s largest selection of feature-rich ice and water dispensers with more than 35 models to meet your ice production requirements.

**7 and 15 series**

**7 series**

7 lb ice storage capacity  
ice-only or ice and water dispenser (ice and water shown)  
capacitive touch dispensing  
integral air-cooled 100 lb/day ice machine

**15 series**

15 lb ice storage capacity  
ice-only or ice and water dispenser (ice and water shown)  
capacitive touch dispensing  
integral air-cooled 100 lb/day ice machine



countertop  
(7CI100A)



undercounter  
(7UC100A shown)



freestanding  
(7FS100A)



countertop  
(15CI100A)



freestanding  
(15FS100A)

**7 and 15 series – Ice supply guide for employee refreshment**

Model series	Storage capacity (lb/kg)	Ice production per hour (lb/kg)	Office size served*	lb/kg of ice (7AM to 5PM)	Servings (7AM to 5PM)
7	7 / 3.2	4.5 / 2.0	up to 25	49 / 22	140
15	15 / 6.8	4.5 / 2.0	up to 50	57 / 26	160

\* calculation depends on daily usage patterns, # of people who use ice, cup size, climate, other uses for ice (e.g. filling pitchers for meetings) and assumes 6 ounces (177 ml) of ice per cup in a 16 ounce (473 ml) cup.

### Symphony Plus

The new Symphony Plus sets the standard for premium performance ice and water dispensers

- Fast, simple cleaning and sanitizing – clean and sanitize in less than one hour
- Self-flushing – removes water impurities
- Industry-exclusive module design – One ice machine module now fits all 25, 50 and 110 Series countertop, wall mount and freestanding Symphony Plus and Symphony™ dispensers shipped after March 2001
- Intuitive LED diagnostic control board – provides at-a-glance machine status
- Quiet Night energy saving sleep mode – turns off ice machine when not in use
- QR code labels - present complete access to technical information under the front cover of each dispenser

**12 series**  
 12 lb ice storage capacity  
 ice-only or ice and water dispenser (ice and water shown)  
 lever or SensorSAFE infrared dispensing  
 integral air-cooled 425 lb/day ice machine

**25, 50 and 110 series**  
 25, 50 or 110 lb ice storage capacity (25 lb ice storage shown)  
 ice-only or ice and water dispenser (ice and water shown)  
 lever or SensorSAFE infrared dispensing  
 modular air-cooled or water-cooled 425 lb/day ice machine



countertop  
 (12CI425A-L shown with lever dispense)



freestanding  
 (12CI425A-S shown with base stand accessory and SensorSAFE dispense)



countertop  
 (25CI425A-S shown with SensorSAFE dispense)



wall mount  
 (25HR425A shown with SensorSAFE dispense and RIDE remote ice delivery ice machine)



freestanding  
 (25FB425A shown with lever dispense)

### Symphony Plus – Ice supply guide for employee refreshment

Model series	Storage capacity (lb/kg)	Ice production per hour (lb/kg)	Office size served*	lb/kg of ice (7AM to 5PM)	Servings (7AM to 5PM)
12	12 / 5.4	15 / 6.8	up to 75	162 / 74	400
25	25 / 11.4	15 / 6.8	up to 100	175 / 80	450
50	50 / 22.7	15 / 6.8	up to 200	200 / 91	525
110	90 / 40.9	15 / 6.8	up to 350	240 / 109	650

\* calculation depends on daily usage patterns, # of people who use ice, cup size, climate, other uses for ice (e.g. filling pitchers for meetings) and assumes 6 ounces (177 ml) of ice per cup in a 16 ounce (473 ml) cup