

CERTIFIED PLUS HOBART SERVICE INSTALLATION

Vulcan Countertop Steamer

VULCAN Steamer Installation Includes:

- Installations completed during normal business hours. Monday – Friday; 8:00am – 5:00pm.
- Site Survey to be completed within a minimum of two weeks prior to installation.
- Removal of existing equipment to be replaced **(only valid with removal option selected)**.
 - Hobart Service will remove and dispose of the existing equipment. Customer acknowledges that such equipment cannot be returned to customer after removal under any circumstances.
- Installation & start-up for up to 2 newly purchased units on the same day at the same location on the same floor **(only valid with 2nd unit installation option selected)**.
- Travel within 100 miles of a Hobart Service branch.
- Receipt of equipment at local installer’s Service branch or delivery to customer’s facility at a pre-scheduled time.
- Uncrating and set-in place in existing location on the ground level.
- Assembly of purchased equipment.
- Stacking of purchased equipment and/or including mounting on stand.
- Final hook-ups (within 5 feet) to existing utilities, includes all materials for final connections. SCALEBLOCKER water filtration **(only valid with filter installation option selected)**.
- Removal of packaging materials.
- Certified Vulcan Equipment Start up completed on the same day as installation **(Commissioning of up to 2 units on same day at the same location)**.

Not Included:

- Any utility or mechanical upgrades, stainless steel modifications or upgrades, floor, wall, or ceiling/roof modifications.
- New shut-off valves, pressure regulators, gas hoses, and other miscellaneous parts.
- Permits or tax, if applicable.
- More than 2 purchased units installed at the same location on the same day on the same floor.
- Final connections for new construction or remodel projects (Projects managed by an onsite General Contractor).
- Overtime travel or labor.
- Engineered drawings.
- More than one trip to the location.
- Union or prevailing wage labor.
- Venting, stainless-steel fabrication / modification, or utility upgrades.
- Hallway or doorway modifications.
- Other existing kitchen equipment that must be moved and re-installed to set new unit in place.
- Extended travel beyond 100-mile radius of the installing branch.
- Add an additional 20% for Alaska, Hawaii, & New York City.
- Installation of Network LAN cables.
- Equipment ventilation requirements including but not limited to exhaust hoods and duct work.

Removal of Existing Equipment:

- The customer must confirm if equipment is to be removed from the location and disposed of.
 - Hobart Service will remove and dispose of the existing equipment. Customer acknowledges that such equipment cannot be returned to customer after removal under any circumstances.

Optional Service Offered*:

**If any of the offered services below are required, please reach out to the local Hobart Service Branch for a detailed installation quote.*

- Removal/Disposal of existing equipment **(select removal/disposal option if required)**.
- VULCAN SCALEBLOCKER water filter installation **(select water filter installation option if required)**.
- Any utility or mechanical upgrades, stainless steel modifications or upgrades, floor, wall, or ceiling/roof modifications.
- New shut off valves, pressure regulators, gas hoses, and other miscellaneous parts.
- Permits or tax, if applicable.
- More than one trip to the location.
- Union or prevailing wage labor.
- Venting, stainless-steel fabrication / modification, or utility upgrades.
- Hallway or doorway modifications.
- Other existing kitchen equipment that must be moved and re-installed to set new unit in place.
- Extended travel beyond 100-mile radius of the installing office.

Installation Basic Requirements including but not limited to the selected equipment purchased:

- New equipment must match the location's current utilities, electrical, network, gas lines, plumbing/drains, and venting.
- All existing electrical, water, gas and drain connection types within 5 feet of unit **(It is the responsibility of the customer to ensure that all existing utility connections meet local codes and are sized correctly)**.
- Local jurisdictions may require a licensed trades person to complete all final connections quoted as an additional charge.
- Water filter mounting location must be within 5 feet of new equipment. Note: **Water filter must be installed in an area with access to replace cartridge and clear of any open flames and heat sources.**
- Equipment installed under a commercial ventilation hood that meets exhaust requirements per local code.
- Equipment installed on level floor. Note: Units installed with casters must be on level floor.
- The equipment's final location must meet all minimum clearances for service and clearances from other heat sources.

For detailed equipment utility requirements please refer to the Vulcan equipment specification document.

Additional Items

- If there are any unusual circumstances, a site visit is required, and a firm quotation will be provided for all necessary work. Unusual circumstances and exceptions to pricing outlined would include but are not limited to restricted entryways, obstacles, architectural access restrictions, non-standard installation hours, unusual vehicle restrictions and local ordinances, etc.
- Any quotes are conditional upon your acceptance of Hobart Service terms and conditions attached and those at <https://www.hobartcorp.com/service-terms>.

Hobart may conduct a site survey at customer's facility, such site surveys are intended to identify problems which can be readily identified through reasonable visual inspection. However, the customer is solely responsible for the state of their facility and site including electrical and plumbing lines. During a site survey, Hobart is under no obligation to excavate, move equipment, or otherwise disassemble or remove covers, fascia, sconces, or the like. Should problems or defects be identified during the site survey or Hobart's services, customer shall remedy such problems at its own cost before Hobart is required to continue performing the services.