

Warranty

LIFETIME GUARANTEE



Tuxton Pro Cookware takes great care and consideration in developing and manufacturing items that you'll love and quality is the number one priority at Tuxton. We are truly doing our best to give you the best!

We stand behind that by offering a LIFETIME warranty to the original purchaser against manufacturing defects in materials and workmanship, under normal usage and handling conditions when stated use and care instructions are followed, with the exception of nonstick coatings, which are warranted for a period of 120 days from the date of purchase by the end user. To be valid, a warranty claim must be asserted during the applicable warranty period. Tuxton Pro Cookware will replace or provide an equivalent substitute on a one-for-one basis at no charge, excluding shipping and handling, for any items found upon examination to be defective.

THIS WARRANTY DOES NOT APPLY TO PRODUCTS PURCHASED FOR PERSONAL, FAMILY, OR HOUSEHOLD USE.

Any damage caused by accident, neglect, or otherwise abnormal/abusive use (or "mishandling"), is excluded from the warranty. Tuxton Pro Cookware reserves the right to determine whether or not the damage is from normal usage or the result of mishandling. This warranty is non-transferable and is only valid to the original purchaser. It is NOT valid for items that have been altered, were giveaways, prizes, raffles, re-sold, donated, promotional gifts, or in any other case where you are not the first and original owner. All credits and exchanges are issued at the discretion of Tuxton Pro Cookware.

LIMITATION OF LIABILITY

UNDER NO CIRCUMSTANCES WILL TUXTON BE LIABLE TO THE ORIGINAL END USER OR ANY THIRD PARTY FOR ANY INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES ARISING OUT OF THE SALE OR USE OF THE PRODUCTS, INCLUDING DAMAGES FOR LOST PROFITS, LOSS OF USE OR LABOR COSTS.

To receive replacement under this warranty, claims should be submitted to:

Tuxton Pro Cookware
21011 Commerce Pointe Drive
Walnut, CA 91789
Attn: Claims Department

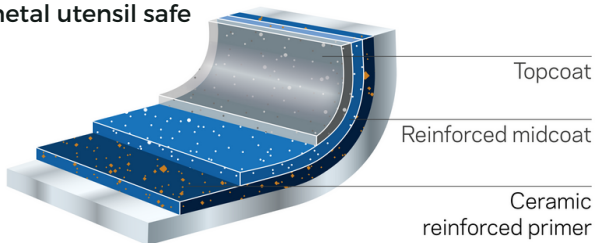
Claims must be submitted with the defective items and a copy of the authorized Tuxton Pro Cookware dealer invoice. Return freight is the responsibility of the customer. No collect shipments will be accepted. Replacements will be shipped freight prepaid. Please allow four to six weeks for delivery.

Nonstick

COATINGS

DURATUX® NONSTICK

- triple layered reinforced coating
- ceramic-infused base layer
- high performance topcoat
- metal utensil safe



DURATUX® PLUS+ NONSTICK

- an enhanced offering available by special order only
- thicker application for better durability
- triple layered reinforced coating
- ceramic-reinforced foundation
- premium performance topcoat
- metal utensil safe

