



Limited Service Warranty Valid only
in the Contiguous United States

1 YEAR PARTS & LABOR WARRANTY

Unless otherwise stated, Empura Kitchen Equipment warrants to the original purchaser of new Empura Kitchen Equipment units, that such equipment will be free from defects in material and workmanship for a period of 1 year from the original date of delivery. Valid only in the Contiguous United States.

RESIDENTIAL, FOOD TRUCK, & NON-COMMERCIAL WARRANTY

Valid only in the Contiguous United States

Empura Kitchen Equipment warrants new equipment sold to residential, food truck, and other non-commercial customers to be operational upon delivery and proper installation, not to exceed a period of 30 days from the date of delivery. Contact your authorized place of purchase for assistance.

DISCRETION OF WARRANTY

Empura Kitchen Equipment retains the authority to either replace or repair the unit, based on its own evaluation. The designated service provider chosen by Empura Kitchen Equipment will be responsible for such repairs. No further credits or replacement units are assured under this warranty.

WHAT THIS WARRANTY DOES NOT COVER

Empura Kitchen Equipment will not warrant coverage for component failure or other damages that arise under the following conditions:

- Failure to install and/or use the unit within proper operating conditions specified by Empura Kitchen Equipment. This includes installation in any and all outdoor or mobile applications.
- Failure to properly maintain the unit. This includes, but is not limited to, basic preventative maintenance like ensuring proper oil filtration, inspecting gas lines, lubricating moving parts, etc.
- Installation in non-commercial or residential applications.
- Products sold or used outside of the Contiguous United States.
- Any damage that occurs as a result of negligence or improper handling.
- Overloading or improper loading of the unit in a manner that prevents proper airflow.

Additionally, no claims can be made against this warranty for spoilage of products, loss of sales or profits, or any other consequential damages. Normal wear type parts, such as light bulbs and gaskets, are not included in warranty coverage.

FOR WARRANTY INQUIRIES OR SERVICE

This warranty is only valid on equipment purchased from an authorized dealer.

- Locate the model number of your unit.
- Locate the bold number on the service plate (located on the front of the unit).

Next, email service@empura.com you must have the model number and service plate number when contacting service technicians. For item numbers beginning with 178, you will need the barcode number located on the rear or interior side of the unit.

Failure to contact Empura Kitchen Equipment prior to obtaining equipment service may void your warranty.